

Owner's Guide

Rechargeable Hearing Amplifiers
For mild to moderate hearing loss

C220

1. Overview And Accessories

2. General Operation

- 2.1. Charging
- 2.2. Turn on/off
- 2.3. Adjust volume
- 2.4. Wearing
- 2.5. Change Eartips

3. Care and Maintenance

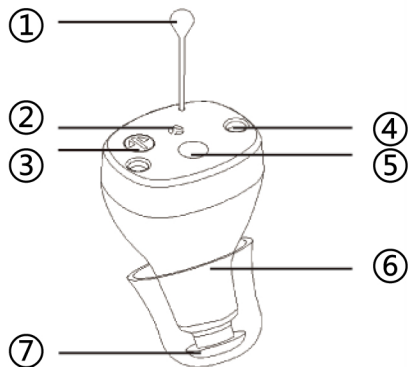
4. Trouble Shooting

5. Technical Parameters

6. Rehabilitation Guide

1.1. Overview

1. Pull line
2. Microphone
3. Volume control
4. Charging contact
5. Magnetic switch
6. Eartip
7. Sound outlet



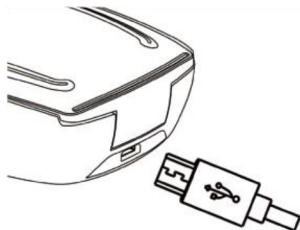
1.2. Accessories



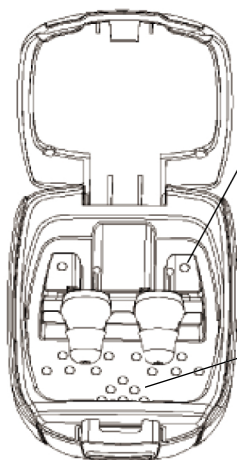
1. Cleaning brush
2. USB charging cable
3. Ear tips S/M/L
4. Volume-adjustment Screwdriver
5. Earwax guard



2.1. Charging



- Connect the charging box to the power adapter(DC 5V , 1000mA).
- 3 hours charging for 20 hours lasting.
- Before charging, make sure the devices is correctly placed.



Charging indicator

- Charging ● Fully charged
- Malfunction

NOTES: When red, Try to charge with the other side first.

Vent for drying

NOTES: The charging case would automatic dry your hearing devices while charging.

2.2. Turn on/off

Automatic Magnetic Switch

- ON: pick it up
- OFF: put it back

NOTES: Please operate gently to avoid unnecessary damage.



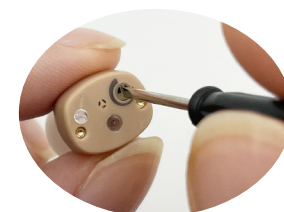
2.3. Adjust volume



Volume up



Volume down



NOTES: For first-time user, please choose the eartips that best suits you. And slowly increasing the volume as needed.

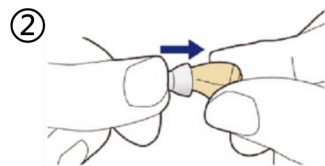
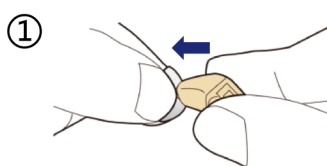
2.4. Wearing

- Choose the ear tip of **correct size** first.
- Gently and tightly insert the hearing amplifier into your ear canal.

NOTES: The device would whistle for a while until the eartip feels **secure and tight**.



2.5. Change eartip



Step 1: Hold the hearing device and firmly pull the current eartip off.

Step 2: Choose a new eartip that suits you.

Step 3: Align the opening of the eartip with the sound outlet and slide the eartip onto the sound outlet.

Step 4: Gently tug the eartip to make sure that it's securely fastened.

3. Care and maintenance

To prevent damage and preserve sound quality, it's important to regularly maintain the hearing amplifiers and replace eartips and wax guards.

- **Keep the sound amplifiers dry.**

Moisture can damage the devices or cause them to fail. If wet, store them in a container with desiccants or in a hearing amplifier drying case.

- **Daily maintenance**

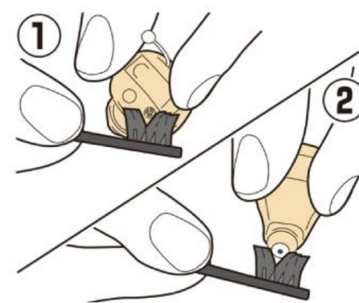
After taking off the sound amplifiers, remove earwax and debris from the eartips, sound outlet and the microphone using the provided cleaning brush.

- **Weekly maintenance**

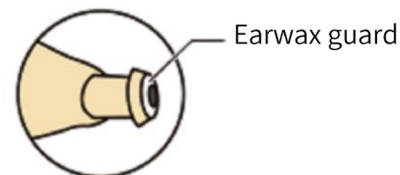
Wipe the outside of the cable and hearing amplifier body with a soft, lint-free cloth.

- **Quarterly maintenance**

Replace the eartips (*see 2.5*) and the wax guards (*see the instruction on attached wax guard card*) every 2-3 months.



- ① Clean the microphone
- ② Clean the sound outlet



Earwax guard

4. Trouble shooting

Malfunction	Solution
Hearing amplifiers don't power on (no amplification)	<ul style="list-style-type: none"> • Make sure that the charging box works normally, and the hearing device is charged. <p>NOTES: If the charging box doesn't work, please contact customer service for replacement.</p>
Hearing amplifiers aren't loud enough (not enough amplification)	<ul style="list-style-type: none"> • Adjust the volume to maximum first, then slowly reduce. • Clear any debris or wax buildup from the eartips and microphones • Replace the wax guards
Poor sound quality	<ul style="list-style-type: none"> • Clear any debris or wax buildup from the eartips and microphones. • Replace the wax guards • Dry the hearing amplifiers in a drying case
Hearing amplifiers whistle	<ul style="list-style-type: none"> • Make sure that you're placing the hearing amplifiers on correctly (secure and tight). • Choose another eartip size, You may need a different size for each ear. • Decrease the volume.
Hearing amplifiers are uncomfortable	<ul style="list-style-type: none"> • Make sure that you're putting the hearing amplifiers on correctly (secure and tight). • Choose another eartip size. You may need a different size for each ear. • It can take time to get used to the feeling of wearing hearing amplifiers. If necessary, you can wear them for a few hours at a time to start.
Eartips discolored or stiff	<ul style="list-style-type: none"> • Replace the eartips
Eartip stuck in ear	<ul style="list-style-type: none"> • Contact a hearing health care professional for removal

5. Technical parameters

Measurements	Result
Max-OSPL90:	≤110+3dB
HFA-SSPL90:	106±4dB
Peak Gain:	≤28+5dB
HFA Full-on Gain:	≤25±4dB
Eq.Input Noise Level:	≤32dB
Frequency Range:	F1≤350Hz F2≥4500Hz
Harmonic distortion	≤3%

6. Rehabilitation Guide

- **Week 1: Patience**

Some sound may seem to be too loud when first wearing hearing amplifiers. Your brain is adapting to new sound. It is normal, don't give up!

- **Week 2: Practice**

Hearing new sound could be a little tiring, but things go easier as you wear more. Try to listen to songs and watch TV without reading the scripts.

- **Week 3: Participate**

Hearing won't take much effort. You would be more communicative and able to enjoy the sounds of life, such as singing and laughing. Just enjoy time with family and friends in theater, restaurants, parties and so on.

If you are unable to resolve your issue, please contact our support team.