



User Manual

C4/C6 Series

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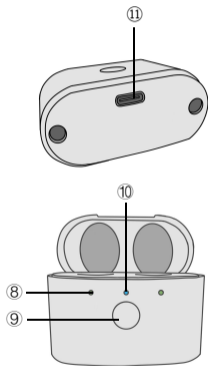
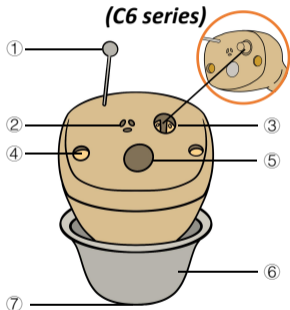
Features

Hearing device

- ① Pull string
- ② Microphone
- ③ Volume control (C4)
/multifunction button (C6)
- ④ Charging contact
- ⑤ Magnetic switch
- ⑥ Eardome
- ⑦ Earwax guard

Charging box

- ⑧ Charging indicator
- ⑨ Charging button
- ⑩ Charging case indicator
- ⑪ Type-C charging port



Accessories (Subject to physical packaging)



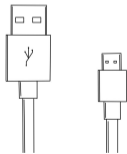
EarDomes S/M/L



Volume-adjusting
Screwdriver



Clearing brush



Type C charging Cable



Wax guard

Turn on/off

Please remove the protective sticker on hearing devices before use.

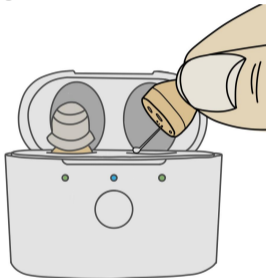
Magnetic switch

Turn ON:

Take the device out of the charging case.

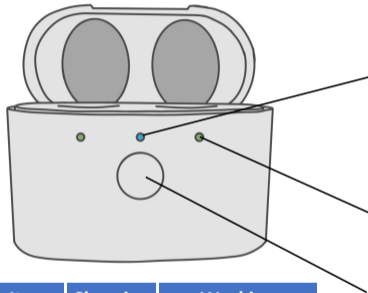
Turn OFF:

Put the device back to the charging case.



NOTES: Please operate gently to avoid unnecessary damage. When put it back, **Make sure the device and the charging case are magnetically attached correctly to turn off.**

Charging



Box charging indicator

- Flashing Green : Charging
- Stay Green: Fully charged
- Flashing Blue: The box 's battery is low
- Stay Blue: The box is discharging

Device charging indicator

- Green lights on: Charging
- Green lights off: Fully charged

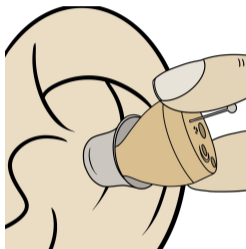
Restart charging button

If you have not use it for a long time, you can press the button to continue charging the devices.

Item	Charging	Working
Device	2-3 hours	25-30 hours
Box	2-3 hours	Charging devices 6-7 times

Wearing

- Hold your hearing device with your thumb and forefinger.
- Gently insert the device into your ear canal.
- Gently push the hearing device into your ear until it feels comfortable in your canal.
- Make sure you insert the device as quickly as possible to avoid feedback.



NOTES:

- 1. To help wearing, you can pull the outer ear backwards and upwards with the opposite hand.*
- 2. The device would whistle for a while until the eartip feels **secure and tight**.*

Adjusting Volume/Switch Programs (only for C6 series)

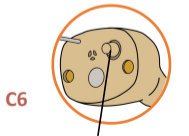
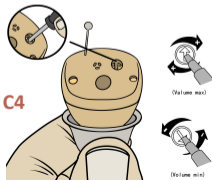
C4 series

- Using the screwdriver provided to adjust the volume.
- Turn **clockwise for volume up**, **counterclockwise for volume down**.

C6 series

- **Volume(8 levels)**- short press the button to increase the volume: 1 beep, when the volume reach to maxium: 2 beeps
- **Programs(3 modes)**- long press for 3s: 1 beep 1st, 2 beeps 2nd , 3 beeps 3rd .

NOTES: *your healthcare professional may prefer to set volume control to your particular hearing requirements.*

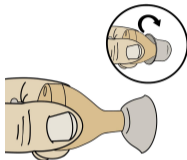


press the button

Replacing Ear Dome

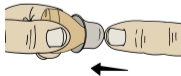
Removing the domes

- Pinch the body of the device, turn the eardome upside down.
- pinch under the dome and wiggle slightly to pull it off the device.



Installing the domes

- Tilt the eardome head at 45°.
- Fix the eardome on the device.
- Press the eardome head clockwise with your thumb until put it on.



Product Parameters

C4 series

- Max-OSPL90: $110\pm 3\text{dB}$
- HAF-OSPL90: $106\pm 4\text{dB}$
- FOG50: $\leq 28\pm 5\text{dB}$
- FHA Avg: $25\pm 5\text{dB}$
- Frequency Range:
F1 $\leq 350\text{Hz}$ F2 $\geq 4500\text{Hz}$
- Eq.Input Noise Level: $\leq 32\text{dB}$
- THD at: 500/800/1600Hz $\leq 5\%$

C6 series

- Max-OSPL90: $\leq 113\text{dB}$
- HAF-OSPL90: $101\pm 4\text{dB}$
- FOG50: $\leq 41\text{dB}$
- FHA Avg: $28\pm 4\text{dB}$
- Frequency Range:
F1 $\leq 350\text{Hz}$ F2 $\geq 3500\text{Hz}$
- Eq.Input Noise Level: $\leq 32\text{dB}$
- THD at: 500/800/1600Hz $\leq 3\%$

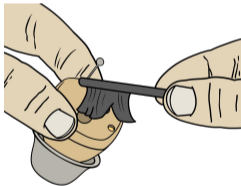
Cleaning Your Hearing Device

Daily maintenance

After taking off the devices, clean earwax and debris from the device eardomes sound outlet and the microphone, using the provided cleaning brush.

Weekly maintenance

Wipe charging box and hearing devices body with a soft, lint-free cloth.



Quarterly maintenance

Replace the device domes and the wax guards (see the instruction on attached waxguard card) every 2-3 months.

Replacing The Wax Guards

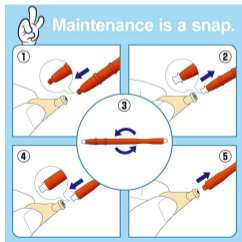
How to remove old wax-guard

1. Plug the thin end of stick to wax guard.
2. Gently take out old wax guard.

NOTES: if any wax or dirt stayed inside, use the brush to remove it.

How to install new wax-guard

3. Plug in the thick end of the stick onto a new wax guard.
4. Push it into the wax guard port.
5. Gently pull out the stick.





Precautions for Your Hearing Device

1. Moisture build up is a common cause of the hearing device failing. Preventing it from occurring will help extend the life of the device. We recommend placing the hearing device into a “dry kit” or humidifier overnight which will help draw moisture out of the instruments overnight.

2. Please do not wear the hearing device when swimming or bathing. Remove the hearing device when it is raining and when showering. If the hearing device accidentally falls into the water do not use a hair dryer or microwave to attempt to dry it.

You can dry it with a soft, clean cotton cloth and put it in a ventilated environment or in a dry kit for a few hours. Do not expose the hearing device to extreme temperatures or allow prolonged exposure to sunlight.



Precautions for Your Hearing Device

- 3.** The device's maximum output sound pressure level is under the product software control, which ensures the end user cannot be exposed to sound pressure levels higher than 132 dB, even in the event of device failure.
- 4.** Do not wear your hearing device during X-ray, MR scans, CT scans, short-wave diathermy, or similar radiation treatments.

Please take off your hearing device before you go into high electrical fields or strong magnetic fields (such as transformer substations or power stations), and leave your hearing device outside.

Hearing Device Safety Issues

Operating Conditions

- Temperature 0-40 °C
- Humidity <80%
- Voltage DC 1.4V
- Input power:3.5mW
- Atmospheric pressure:86kPa~106kPa

Transportation And Storage Conditions

- Temperature-20-50 °C
- Humidity 30%-93%

NOTES: *the hearing device must only be used by the intended person.*



Common Issues & Troubleshooting Guide

No sound or not working

There can be a few reasons why your hearing device may appear to be not working. The most common reasons are:

The volume is too low

-to increase the volume use the provided tool to turn the dial clockwise.

Blockage

-Clear any debris or wax buildup from the eartips and microphones.



Common Issues & Troubleshooting Guide

Help with whistling feedback noise

The most common reason for hearing a whistling feedback noise is that **the hearing device is not properly seated in your ear.**

Wearing your hearing device too loosely can cause whistling. Furthermore, if you have a build up of earwax, it can cause a blockage in your canal. This can interfere with your hearing device.

Hearing device works by transmitting sound into your ear canal. If this sound has nowhere to go, it will bounce back into your hearing device, causing a whistling feedback noise.



Common Issues & Troubleshooting Guide

Tips to help alleviate whistling

- 1.** Ensure the hearing device is properly secured and fitted snugly.
- 2.** Choose a slightly larger ear dome that fits your entire ear.
- 3.** Try reducing the volume to start, and then slowly increasing the volume as needed.
- 4.** Make sure to get your ears professionally cleaned and check your hearing device for any clogged vents.

HEARING BETTER ENJOY LIFE