

USER GUIDE

For mild to moderate hearing loss

C700

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2.General Operations

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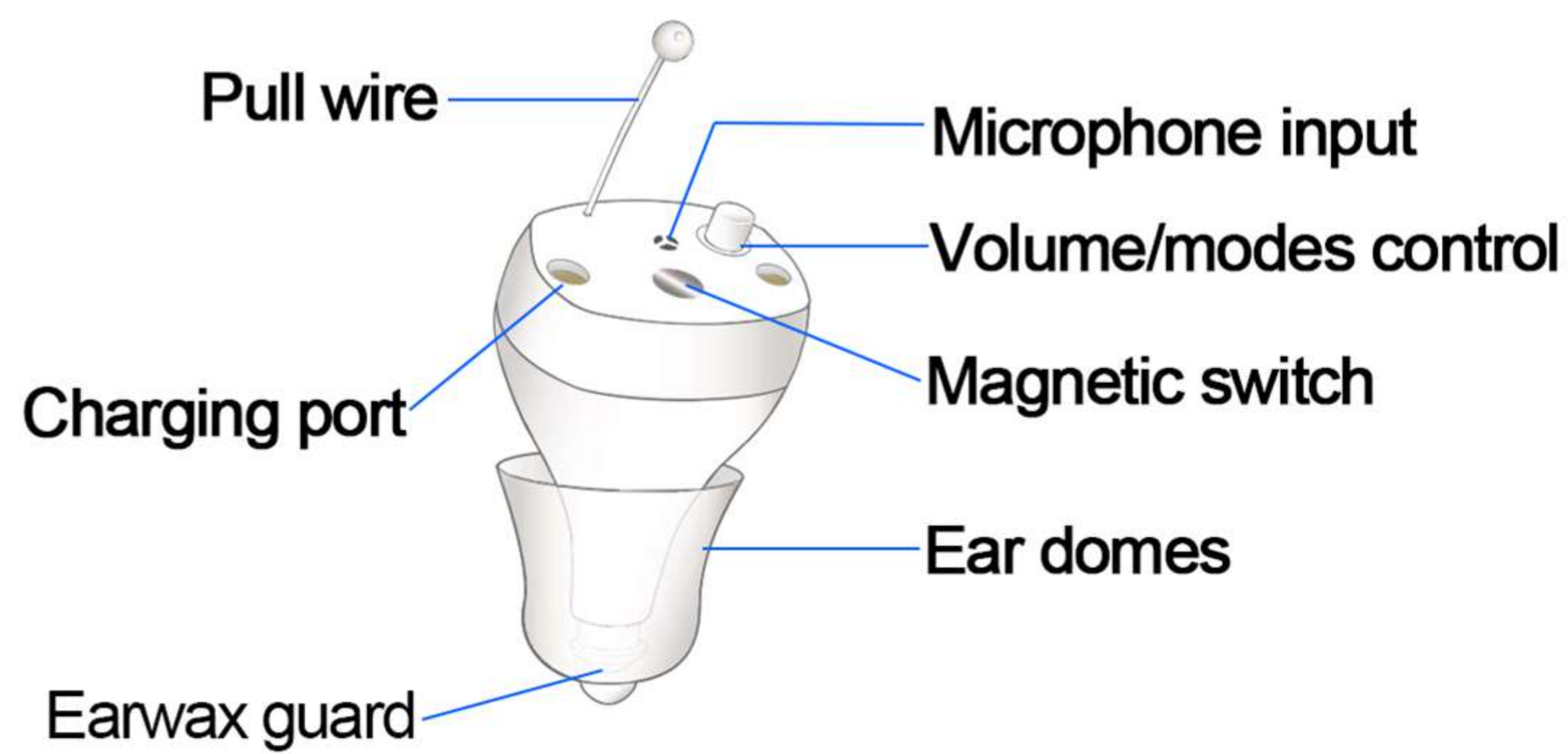
3. Care and Maintenance

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1.1 Features



1.2 Accessories



2.1 Turn on/off

Automatic
Magnetic Switch

ON: pick it up
OFF: put it back



NOTES: Please operate gently to avoid unnecessary damage.

2.2 Adjust volume/modes



Short press: adjust volume
(8 volume levels)

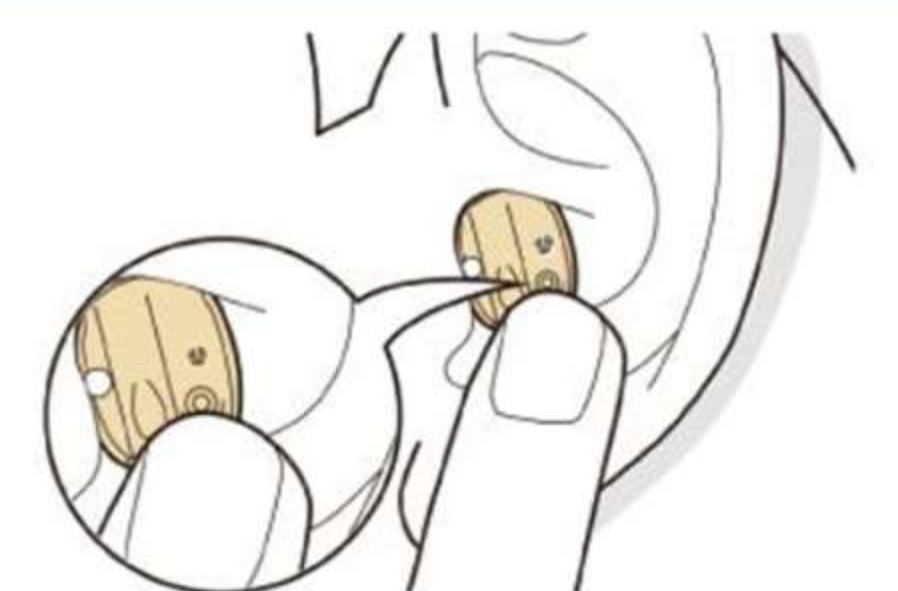
Long press (3s): adjust modes
(3 modes)

2.3 Wearing

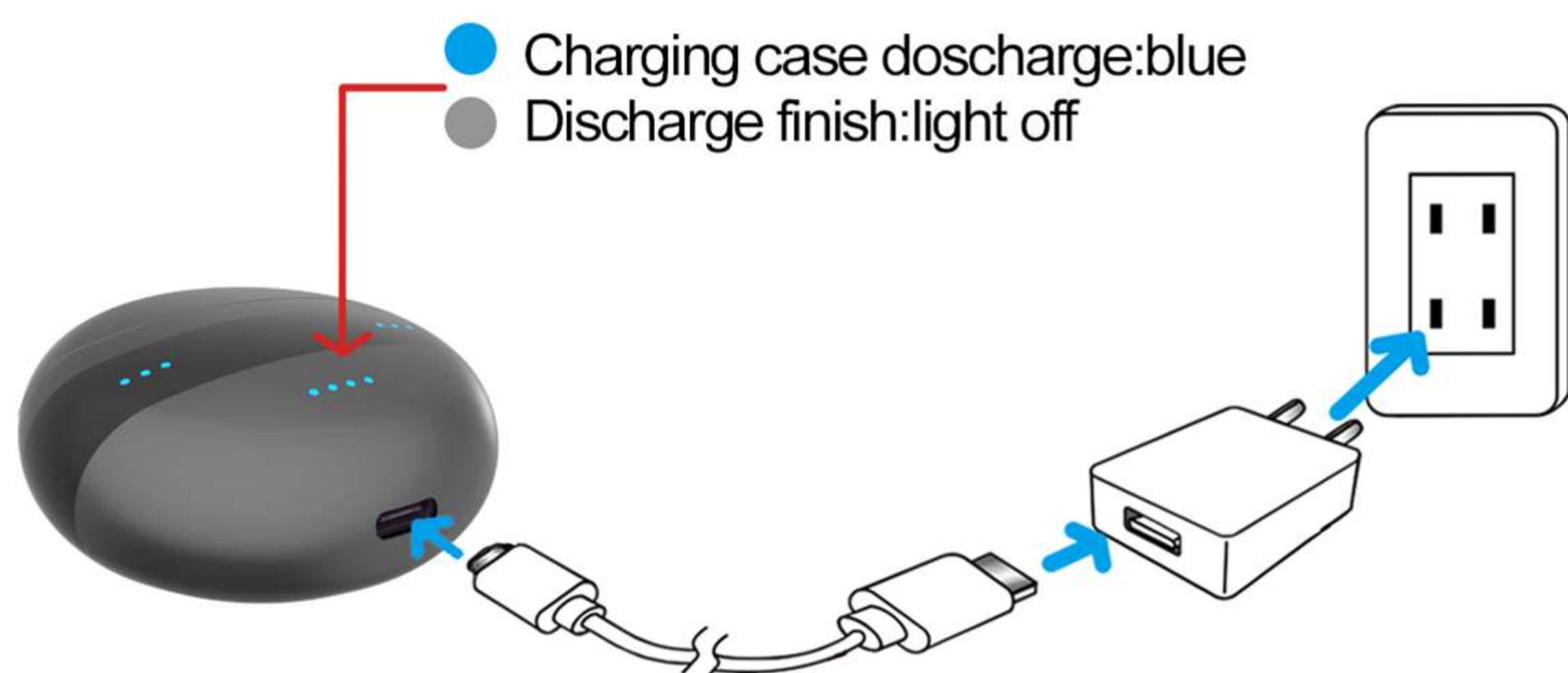
1.Choose the right size domes that you feel good.

2.Gently put the hearing aid into the ear canal and ensure the correct position.

NOTES: Don't touch/block the microphone input when wearing. The device would whistle for a while until the hearing aids are firmly attached to the ear.



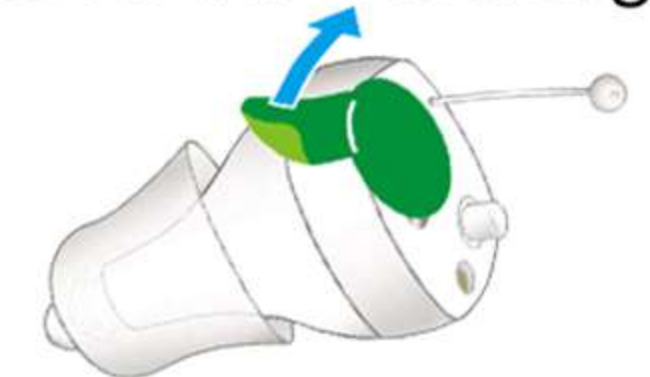
2.4 Charging



NOTES: The charging box takes 2 hours to fully charge, and can be cycle used for 4 times.



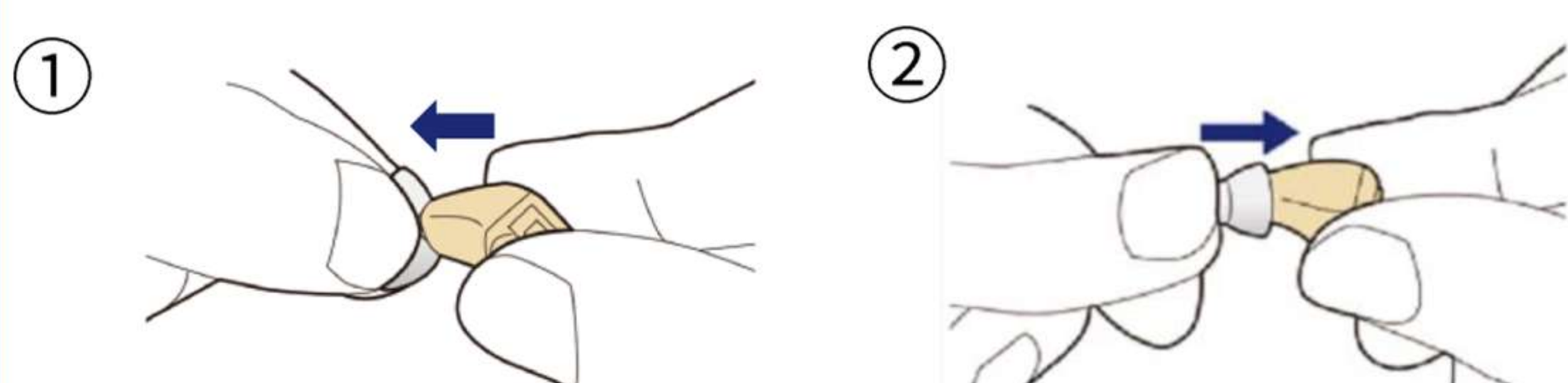
Please remove the protective sticker for the first charging.



● Device charging:blue
● Device fully charger:blue light off

NOTES: It can be used continuously for around 30 hours after the hearing aids fully charged.

2.5 Change domes



Step 1: Hold the hearing device and firmly pull the current domes off.

Step 2: Choose new domes that suits you.

Step 3: Align the opening of the domes with the sound outlet and slide the domes onto the sound outlet.

Step 4: Gently tug the domes to make sure that it's securely fastened.

3. Care and maintenance

To prevent damage and preserve sound quality, it's important to regularly maintain the sound amplifiers and replace device domes and wax guards.

- Keep the sound amplifiers dry.

Moisture can damage the devices or cause them to fail. If wet, store them in a container with desiccants or in a sound amplifier drying case.

- Daily maintenance

After taking off the sound amplifiers, clean earwax and debris from the device domes, sound outlet and the microphone using the provided cleaning brush.

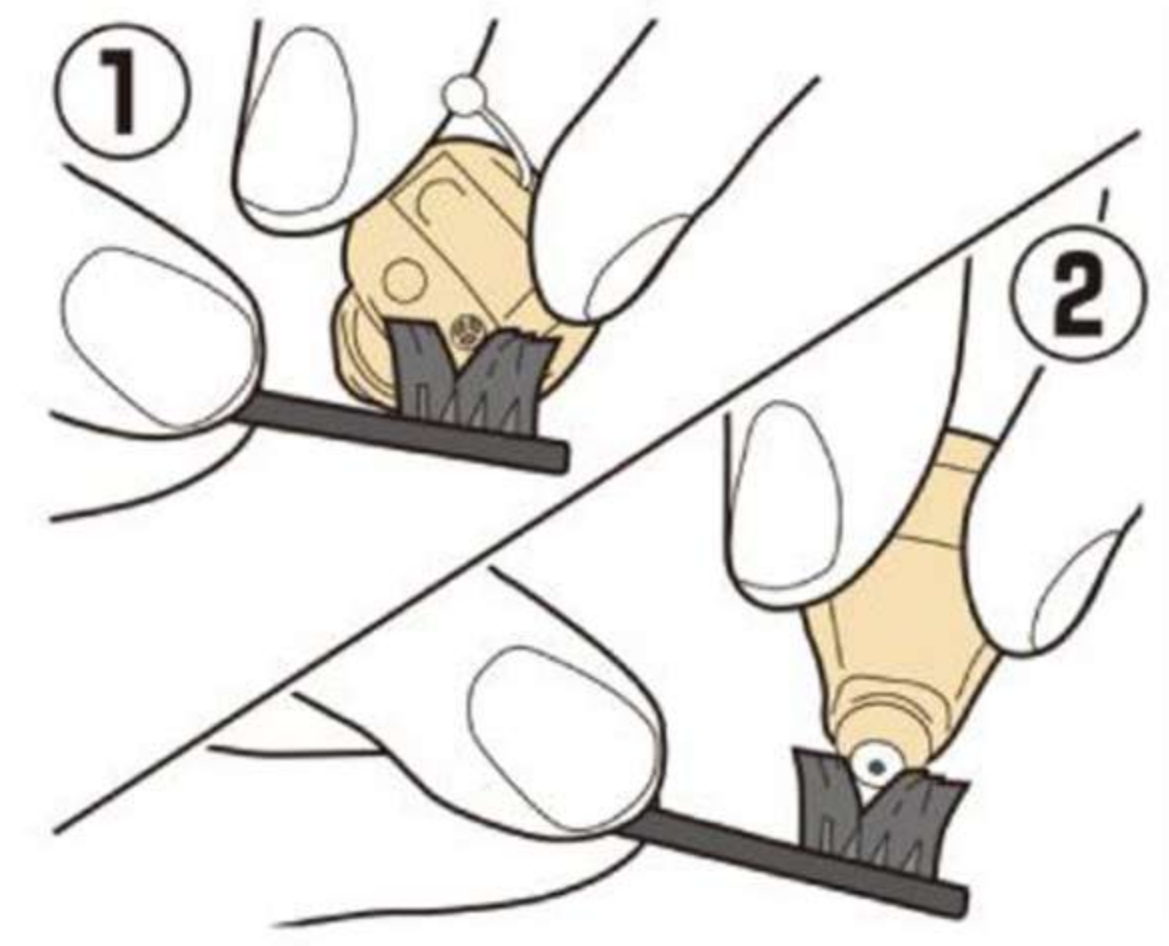
- Charging box

Wipe charging box and sound amplifier body with a soft, lint-free cloth.

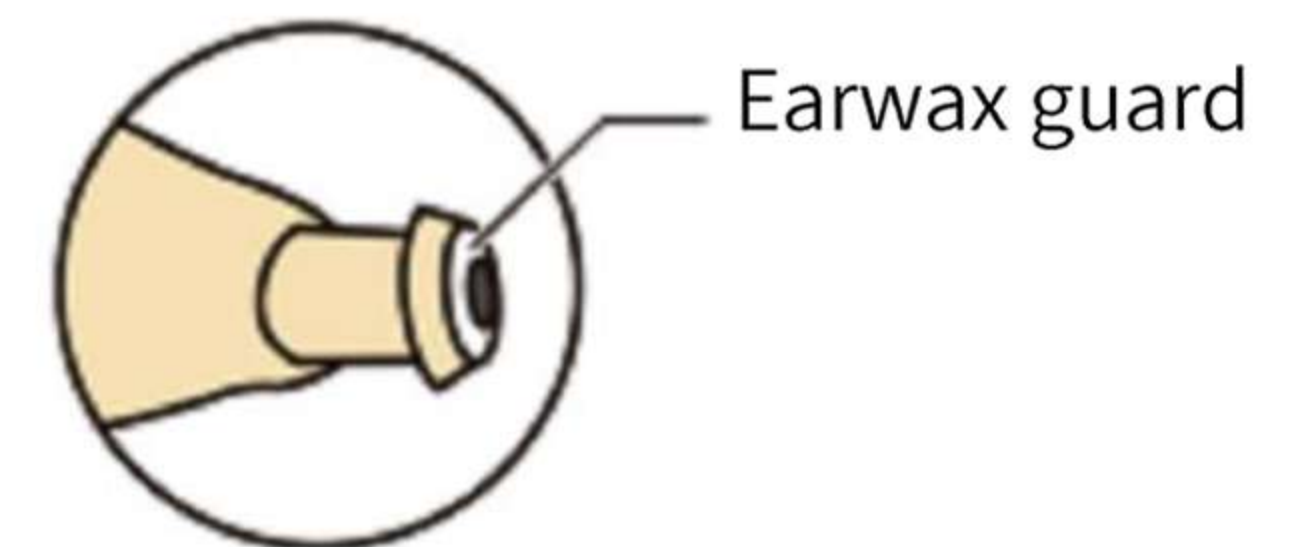
- Quarterly maintenance

Replace the device domes (see 2.5) and the wax guards

(see the instruction on attached wax guard card) every 2-3 months.



- ① Clean the microphone
- ② Clean the sound outlet



4. Trouble shooting

Malfunction	Solution
Hearing amplifiers don't power on (no amplification)	<ul style="list-style-type: none"> • Make sure that the charging box works normally, and the hearing device is charged. • NOTES: If the charging box doesn't work, please contact customer service for replacement.
Hearing amplifiers aren't loud enough (not enough amplification)	<ul style="list-style-type: none"> • Adjust the volume to maximum first, then slowly reduce. • Clean any debris or wax buildup from the eartips and microphones • Replace the wax guards
Poor sound quality	<ul style="list-style-type: none"> • Clean any debris or wax buildup from the device domes and microphones. • Replace the wax guards • Dry the sound amplifiers in a drying case
Hearing amplifiers whistle	<ul style="list-style-type: none"> • Make sure that you're placing the hearing amplifiers on correctly (secure and tight). • Choose another dome size, You may need a different size for each ear. • Decrease the volume.
Hearing amplifiers are uncomfortable	<ul style="list-style-type: none"> • Make sure that you're putting the sound amplifiers on correctly (secure and tight). • Choose another dome size. You may need a different size for each ear. • It can take time to get used to the feeling of wearing sound amplifiers. If necessary, you can wear them for a few hours at a time to start.
Device domes discolored or stiff	<ul style="list-style-type: none"> • Replace the device domes
Device domes stuck in ear	<ul style="list-style-type: none"> • Contact a hearing health care professional for removal
If you are unable to resolve your issue, contact our support team.	

5. Technical parameters

Fitting range:	≤85dB
Max-OSPL90:	≤110+3dB
HFA-SSPL90:	106±4dB
Peak Gain:	≤28+5dB
HFA Full-on Gain:	≤25±4dB
Eq. Input Noise Level:	≤32dB
Frequency Range:	F1≤350Hz F2≥4500Hz
Harmonic distortion:	≤3%

6. Rehabilitation Guide

• Week 1: Patience

Some sound may seem to be too loud when first wearing hearing amplifiers. Your brain is adapting to new sound. It is normal, don't give up!

• Week 2: Practice

Hearing new sound could be a little tiring, but things go easier as you wear more. Try to listen to songs and watch TV without reading the scripts.

• Week 3: Participate

Hearing won't take much effort. You would be more communicative and able to enjoy the sounds of life, such as singing and laughing. Just enjoy time with family and friends in theater, restaurants, parties