# **User Manual**

TianYue-CN430S



Enjoy hearing enjoy life

Please read this user manual thoroughly and completely before using the product.

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## Product parameter

Max. OSPL90	107±3dB
HF Avg.OSPL90	104± 3dB
Max gain	31±4dB
HFA Gain	28±4dB
Noise Level	≤30dB
Frequency Range	F1≤250Hz F2≥5000Hz
Battery Current	≤3%
Total Distort	NA

	Hearing aid	Charging box
Charging Time	≤2H	≤2H
Endurance time	≥ 26H	About 3 times

## Packing list



Charging box

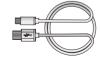


Hearing aid



Cleaning brush





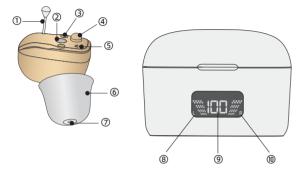


Earwax guard

Charging cable

Specification

## Product graphic



① Pull line
② Magnetic contact
③ Charging contact
④ Multi-function key
⑤ Microphone hole
⑥ Earplug
⑦ Sound hole
⑧ Left hearing aid charging indicator
⑨ Charging case digital battery indicator
⑩ Right hearing aid charging indicator

## Power on/off

#### 1.Power on

Take the hearing aid out of the charging case and the hearing aid will automatically turn on.

#### 2.Power off

Put the hearing aid into the charging case, and the hearing aid will automatically turn off



## Product charging

#### 1.Charging case

Insert the Type-C connector into the charging case. Plug in your charger or computer. The digital indicator indicates the charging state of the charging case.



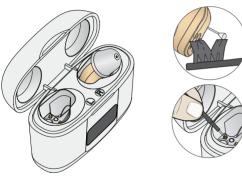
## 2.Hearing aid

The hearing aid will charge itself by placing it in a charging case. The green light blinks when the hearing aid is charged and goes off automatically when it is fully charged.



## 3.Charging precautions

During the use of hearing aids, it may happen that the hearing aids cannot be charged. This situation is likely to be caused by poor contact of the charging contacts, which can be solved by the following methods:

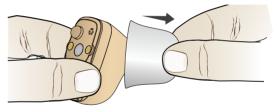


- · Clean the hearing aid charging contacts and the charging contacts of the charging case.
- $\cdot$  Put the hearing aid back into the charging case and twist the hearing aid left and right.

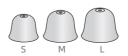
## Replace earplugs

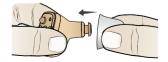
In order to make users have a better wearing experience, we will give away 3 pairs of earplugs of different sizes. You can try replacing earplugs when problems such as swelling of the ear canal and loud hearing aids occur.

1. Pinch the body of the hearing aid with one hand and remove the inappropriate earplugs with the other hand.



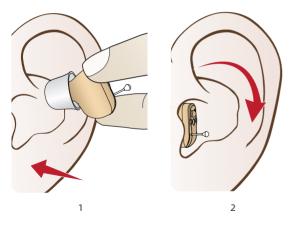
2. Choose an ear plug of the right size from the matching ear plug and align it with the hearing aid for installation.





### Wearing a hearing aid

- 1. Pinch the hearing aid between your thumb and forefinger and place it comfortably inside the ear canal.
- 2. Fine-tune the hearing aid position to adjust the hearing aid to a comfortable position.



3. The hearing aid can be pulled out by pulling the line



### Volume & Program switch

Hearing aids use a multifunctional key to control the program and volume, according to the different way to achieve different operations.

#### 1.Volume adjustment

Quickly press the hearing aid multifunction button and the hearing aid will switch the volume in a cycle. When it reaches the loudest, the hearing aid will sound "beep beep".

#### 2.Program switching

Long press hearing aid multifunctional key 3S to switch hearing aid program, hearing aid has 3 different programs through different prompts to distinguish.



Cue tone	Program	
"Beep"	Quiet mode	
"Веер Веер"	Noise reduction mode 1	
"Веер Веер Веер"	Noise reduction mode 2	

### Replace the earwax guard

Please replace the ear guard once every three months. Do not reuse your ear guard once used. There is a risk of falling off.

 Insert the "removal hook side" of the ear guard holder into the ear guard of the sound amplifier.



2. Pull out the earmuff bracket, the old earplugs will be pulled out along with it.



3.Rotate the ear cap holder



4. Push the new ear cup into the amplifier.



 Pull out the ear guard holder straight out A new ear guard is installed on the sound amplifier.



## Daily cleaning

This hearing aid is a very complex system.Regular cleaning and maintenance of hearing aids, can protect the health of hearing aids and users.

1. Periodically clean the sound inlet with a cleaning brush.



2. Clean the sound outlet regularly with a cleaning brush.



### Daily maintenance and maintenance

Hearing aids are sophisticated and sensitive electronic equipment, so pay special attention to the daily maintenance of hearing aids:

- When cleaning, please use a soft dry cloth or tissue paper to wipe the grease or moisture off the hearing aid shell. Do not use household cleaning products (washing liquid,laundry detergent, soap, etc.) to clean your hearing aid.
- Remove the earwax mesh cover frequently, clean it with a small dry brush, and replace it if necessary. Please consult an auditor for specific replacement methods.
- $\cdot$  Do not place hearing aids in the hot sun, near furnaces or other heat sources.
- Do not use hearing aids in showers, swimming, in rainy. environments, or in environments with high humidity .
- Carefully protect the hearing aid from falling onto the ground or other hard surfaces.
- $\cdot$  Avoid contact with chemicals or strong cleaners.

## Fault self-check table

Malfunction	Treatment method
Sound is distorted	<ol> <li>Decrease volume.</li> <li>Charge the product.</li> <li>Clean the dome.</li> </ol>
The product emits whistling sounds	<ol> <li>Reinsert the Earplugs until it fits tightly.</li> <li>Decrease volume.</li> <li>Clean the Earplugs.</li> </ol>
The product does not work	<ol> <li>Change to different size of Earplugs.</li> <li>Check whether the microphone is damaged or not.</li> <li>Charge the product.</li> </ol>
Can't charge	<ol> <li>Clean the charging contacts.</li> <li>Make sure that the charging contacts are in good contact.</li> </ol>

## Contraindications and precautions

Hearing aids are sophisticated and sensitive electronic equipment, so pay special attention to the daily maintenance of hearing aids:

- A professional examination and hearing test should be carried out before fitting hearing aids, and the use should be under the guidance of a doctor or a professional fitting of hearing aids.
- $\cdot$  Do not allow others to use your hearing aid.
- Do not immerse the hearing aid in any liquid. Remove the hearing aid before swimming and washing your hair. After swimming or washing, wait for the ear canal to dry before putting on your hearing aid.
- The function and volume control switch should be used correctly, and the switch should be opened and closed as gently as possible to avoid excessive and excessive force.
- Hearing aids should be regularly sent to the fitting center for maintenance and inspection to ensure that they are in good condition.
- Some small parts of hearing aids can become loose due to improper use or handling. If they fall into the ear, seek medical attention immediately.

- Do not wear hearing AIDS to areas with gas leaks, or enter X-ray or MRI treatment rooms.
- In mining areas or explosive situations, please turn off the hearing aid and use it only after confirming that there is no hazard.
- The outer surface of the hearing aid should be kept clean, and the earwax in the leaf should be cleaned regularly.
- Faulty hearing aids must be repaired by qualified professional maintenance personnel. Do not disassemble or dispose them without authorization, otherwise the warranty is invalid. If there is a problem with your hearing aid, contact your fitting or manufacturer. Frequent maintenance of hearing aids by an auditor can reduce the amount of hearing aid maintenance.
- For hearing aids with the loudest output of more than 130dB SPL, high intensity sound output signals may cause damage to residual hearing. Please use it carefully or adjust the volume with the advice of the fitting technician.
- Your hearing aid is made of high-tech non-allergenic materials, but there is still a small possibility of skin irritation. If you experience an allergic reaction such as itching, redness, pain, inflammation, or burning in or around the ear, seek medical attention immediately.

### Working condition

Temperature: -10 °C ~+40°C Atmospheric pressure: 86~106KPa Charging current: 19mA Humidity: ≤80% Charging voltage: 5V

### Transportation & storage conditions

- Transportation conditions: moisture-proof, fall-proof and shock-proof
- · Storage conditions: dry, clean and normal temperature

### Disclaimer

Due to the continuous update of the product, the design and specifications are subject to change without notice without affecting the performance and quality of the product.

## Notes and tips

- 1. This product is not waterproof, please be careful not to let the product water.
- 2. Do not use hair spray or a hair dryer when wearing hearing aids.
- 3. If you do not use the product for a long time, please put it into the charging box and charge it every 1-2 months to avoid damaging the battery.