

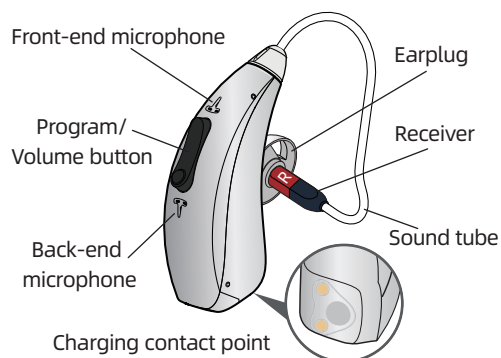
# User Manual

## WOLONG - CR4355

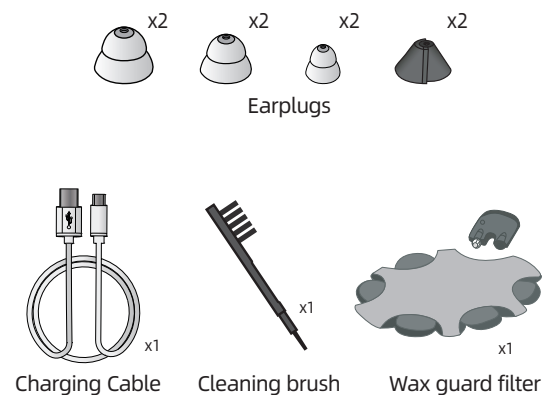
Behind-the-ear external speaker hearing aid

Please read this user manual thoroughly and completely before using the product.

### Hearing aid diagram



### Accessories diagram

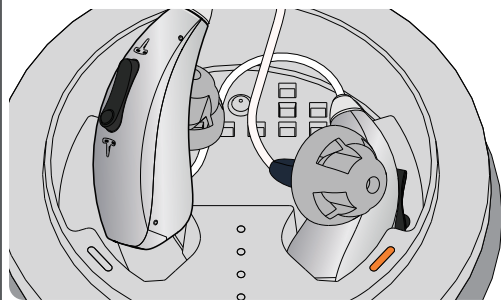


### Technical Parameter

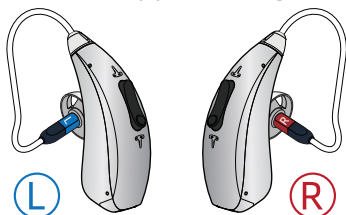
Max.OSPL90	HF Avg.OSPL90	Max gain	HFA Gain
≤118dB	105±4dB	≤50dB	34±4dB
Noise Level	Frequency Range	Battery Current	Total Distort
≤32dB	500-3500Hz	≤2mA	≤3%

### Power On/Off

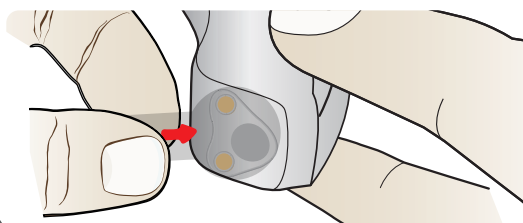
- Power ON: Take the device out of the charging box, or long press the down button of the hearing aid.
- Power OFF: Put the device into the charging box, or long press the down button of the hearing aid.
- ★ There is a startup announcement of hearing aids.



Please distinguish the right ear from the left ear according to the R/L logo on the external receiver. (L) is on the left and (R) is on the right.

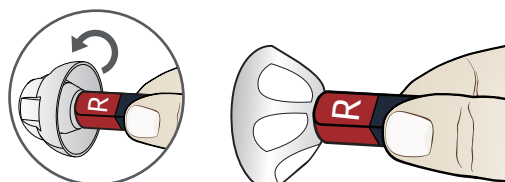


Before using, please remove the insulating film label from the new hearing aid.



### How to replace the earplugs

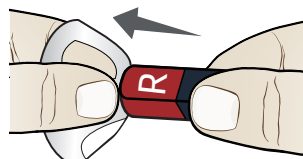
The hearing aids attach with M size earplugs at the first. If the earplugs cannot fit your ear canal, there will be beep. So please choose the suitable earplugs that fit your ear canal.



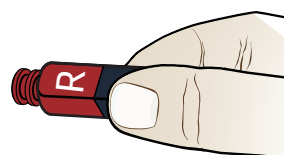
a) Turn the edge parts over.



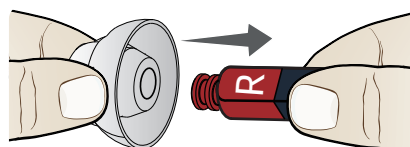
Do not pull the edge parts because it is thin. It may be damaged.



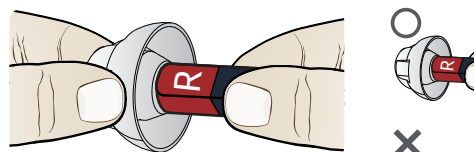
b) Hold the base part and pull it off.



c) Hold the receiver with your hand.

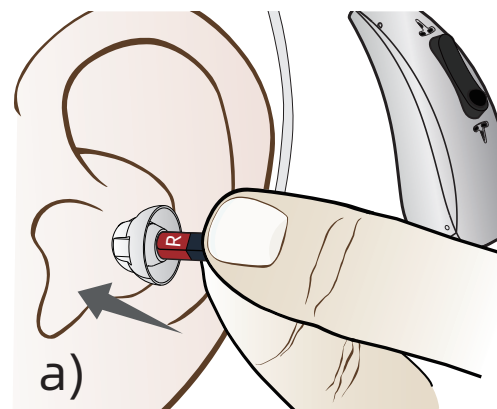


e) Insert the earplug straight and insert it gently.

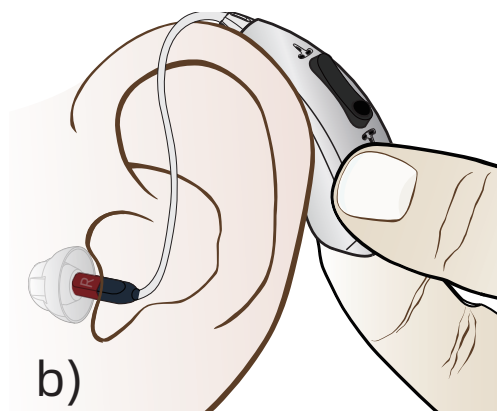


f) And then try to pull the earplug lightly to make sure that it will not come off.

### How to wear the hearing aids



1. Gently insert the earplug into the ear canal.

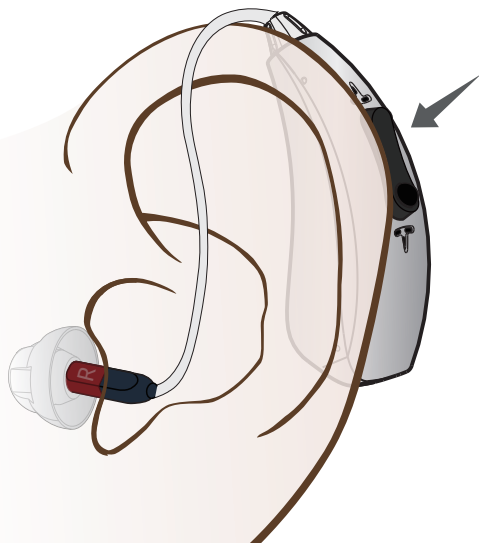


2. Place the hearing aid behind the ear. The curve of the sound tube should fit comfortably on top of your ear.



If the earplug isn't suitable, there will be gaps, which will cause whistling. Please again choose the suitable earplugs that fit your ear canal.

## How to use



### ● Volume adjustment:

Press the Volume Up button to increase the volume.  
Press the Volume Down button to decrease the volume.  
3 beeps can be heard when the volume is max or min.

### ● Mode switching:

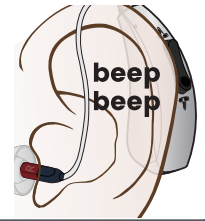
Long press the Volume Up button for 3 seconds to switch between 3 scene modes. And the switching sequence is 1-2-3-1.

1 beep means mode 1 (Normal mode).  
2 beeps mean mode 2 (Noise cancelling mode).  
3 beeps mean mode 3 (Outdoor mode).

Restart the hearing aid and it will automatically restore to the volume level and the scene mode set last time.

## Low battery reminder

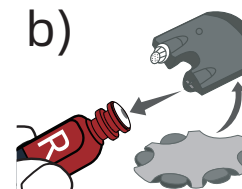
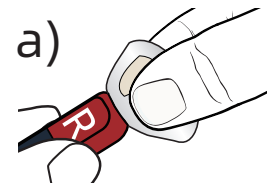
There are low battery warning signal beep sounds every one minute until the battery runs out. So please charge the hearing aids when you hear the beep.



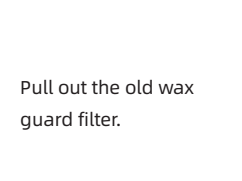
## Wax guard Replacement Guide

The wax guard filter net is located in the sound hole of the hearing aid which can effectively prevent the cerumen from entering into the hearing aid to cause damage to the hearing aid. Replace the earwax filter every 3 months. Do not reuse the used filter.

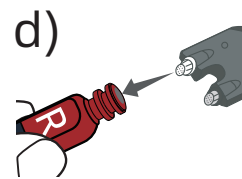
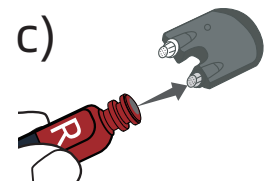
Remove the earplug first. Refer to "How to replace the earplug".



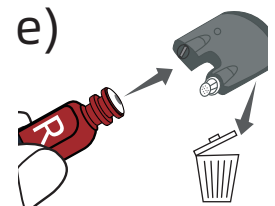
Align the removed end of the wax guard filter with the sound hole of the hearing aid and insert.



Pull out the old wax guard filter.

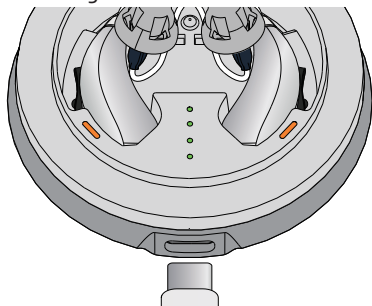


Pull out the wax guard filter straight out to accomplish the replacement. Discard the old wax guard filter.



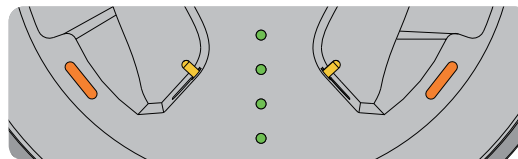
## How to charge

The charging box has a power storage function, and the hearing aid can be charged after being inserted; When the charging box is out of power, a charger needs to be connected to charge the charging box and the hearing aid.



### Hearing aid charging indicator

L	White light	R	L	Lights off	R
Charging			Full Charged		



### Charging box battery indicator

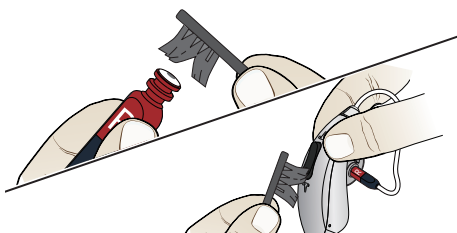
●●●●	●●●○	●●○●	●○○○
100%	75%	50%	25%
When the power of the charging box is less than 25%, the indicator light flashes.			

	Hearing Aid	Charging Box
Battery Specifications	20mAh Lithium Battery	110mAh Lithium Battery
Charging Time	≤3h	≤3h
Rated Working Time	≥18h	4Times for Single Unit 2 Times for Two Units

## Maintenance

Keep the hearing aids clean at all time. After use, remove the earplug and clean the sound hole with the brush. Wipe off oil and moisture with tissue paper, etc., and keep the product dry.

1. clean the sound hole with the brush.



2. clean the microphone with a cleaning brush.

## Troubleshooting

Problem	Possible Solution
Sound is distorted	① Decrease volume. ② Charge the product. ③ Clean the dome.
The product emits whistling sounds	① Reinsert the Earplugs until it fits tightly. ② Decrease volume. ③ Clean the Earplugs.
The product does not work	① Change to different size of Earplugs. ② Check whether the microphone is damaged or not. ③ Charge the product.
Can't charge	① Clean the charging contacts. ② Make sure that the charging contacts are in good contact.

Consult your Hearing Care Professional or directly contact to us if the problem cannot be solved.

## Notes and Tips

1. This product is not waterproof.
2. If the hearing aid is not used for a long time, please charge it every 1-2 months to avoid damage to the battery.
3. The adapter provided in the package is only for hearing aids, please do not use it to charge other devices
4. Store in a well-ventilated and dry place.
5. Do not use in or near an X ray or MRI machine.

All pictures are for reference only